

Modernizing Permitting for Faster, Smarter Approvals

Under Pressure

Modern permitting systems affect far more than processing times—they shape how communities experience government. As expectations evolve and regulatory environments become more complex, the impacts ripple across public confidence, employee wellbeing, and the responsible use of public resources.

Thoughtful reform isn't about just about streamlining processes, it is about strengthening trust, supporting staff, and stewarding public dollars responsibly.

Permitting teams are navigating higher volume and rising expectations for transparency and speed—often within fixed or shrinking teams relying on legacy systems.

The Davis Pier Approach

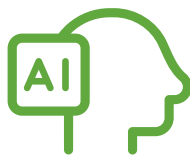
By combining human-centred co-design with responsible automation and AI assistance, we help teams transform their permitting workflows without compromising regulatory standards or replacing human judgment.

We don't impose technology. Instead, we partner with teams to co-design smarter permitting systems that are built by the people who will use them.



CO-DESIGN

Built with and for teams
and real workflows.



HUMAN-CENTRIC AI

Humans lead decision
making. AI assists.



RAPID VALIDATION

Working Prototype
in 6 Weeks

Potential for Impact

Well-designed permitting processes ensure citizens get clear guidance, staff are focused on high-value work, and administrators have real-time oversight.

NOW

FUTURE

Hire more staff to address increasing demand	→	Streamline workflows for existing teams
Technology imposed from above	→	Solutions built with frontline and user input
Long implementation cycles	→	Working prototype in 6 weeks
High investment with uncertain ROI	→	Structured pilot to test and scale efficiently
Change imposed on teams	→	Teams feel ownership of new ways of working

Here's how that impact has shown up for some of our clients:



17,000

hours per year saved through AI document automation at [HM Land Registry](#)



95%

error reduction in applications at the UK Passport Office



100%

digital adoption of border permits via a central government department responsible for food systems and environmental policy.

Our Permitting Program

We've structured our workshop options to reduce risk at every stage. We'll start with a free readiness assessment and set you up to scale strategically—no long-term commitment required.

**Schedule a
readiness assessment**

Free | 1 Week | Practical Insight

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Big Ideas. Bigger Impact.

Davis Pier Consulting is a Canadian social impact firm known for leading transformation and implementation in complex policy and regulatory environments.

We leverage change management, digital integration, applied social economics, and evidence-based policy to improve public services. We act as translators across government, industry, and community—and we bring people together to co-create solutions and generate positive outcomes for people.

And as part of the [Kainos Group of Companies](#), we now offer an expanded suite of digital services and solutions to help design and deliver modern, accessible public services from end to end.

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